

COVID-19 VACCINE FAQ

VACCINE REGISTRATION QUESTIONS

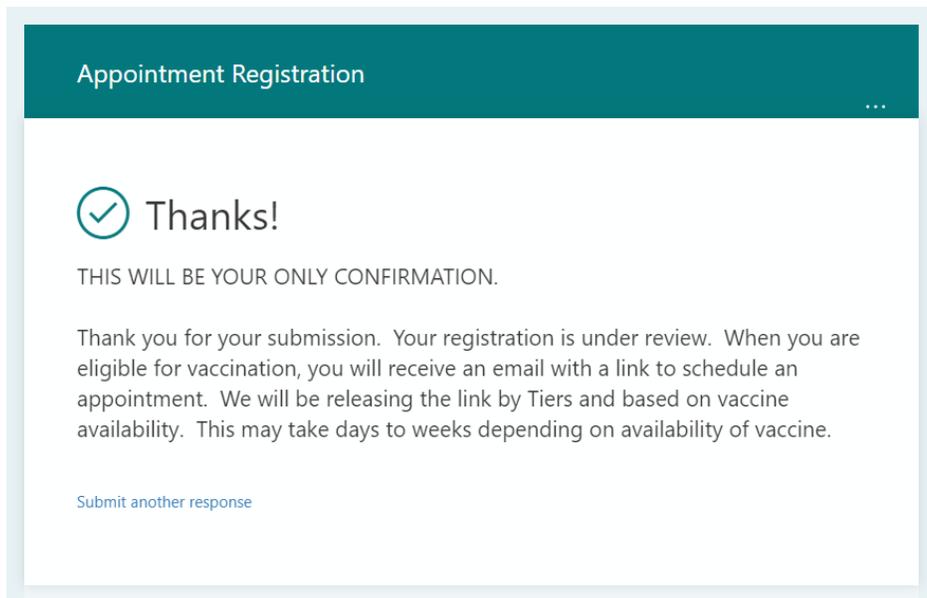
Updated 2/25/2021

Question: When can I get the vaccine?

Answer: We are currently vaccinating those in [Phase 1A and 1B](#). If you feel you fit one of these categories and would like to apply to receive the COVID-19 vaccine, please to go our website at delawarehealth.org/covid-19vaccine and fill out the "Vaccine Registration Form". After you register, we will email you a link to select an appointment date and time when vaccine becomes available for your tier. This may take weeks. Please continue to check your email.

Question: How do I know I registered with the Link?

Answer: When you complete the registration, you receive see this confirmation message pop up:



We cannot call to verify this. As more vaccine appointments become available, an email is sent to groups who have registered. To date we have sent the appointment link to thousands of people. We have thousands more on the waitlist to be sent an appointment link.

Question: Can I register more than 1 person?

Answer: Every person who wants to receive vaccine needs to register separately. You can register multiple people, but you must submit each person individually.

Question: Do I have to use a separate email for my spouse (child/parent)?

Answer: Family members can use the same email address. The email address you designate in your registration and/or appointment will be our main form of communication with you. Please make sure it is an appropriate place for communication to go.

Question: How do I get on the "short notice list?"

Answer: The registration page has an option to sign up for the "short notice list". To get on this list, you must follow the same process as registration.

12. Sometimes at a clinic an extra dose is available. This is different than the appointment link you will receive in email. If a dose is available after a clinic, would you be able to come to the Health District office at 3 West Winter Street, Delaware, Ohio within 30 minutes?

Answering yes, does not guarantee a vaccination before your appointment.

- Yes
 No

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Question: The “short notice list” question was not on the form when I first filled it out. I want to be on the “short notice list”.

Answer: Resubmit the form. With this emergency response, we must change as directives are issued by the state to accommodate different requirements. Submitting the form may result in you receiving more than one emails as appointment are made available, but it is our only method to add you to the short list.

Question: This group we routinely work with, my friend, my family member wants to be on the short list. How can I add them to the short list?

Answer: Have them complete the [Vaccine Registration Form](#)

Question: I did not put my age on the form, how will you know my age? I see that you recently added an age column, how do I tell you my age?

Answer: Resubmit the form. With this emergency response, we must change as directives are issued by the state to accommodate different requirements. Submitting the form may result in you receiving more than one emails as appointment are made available, but it is our only method to add your age.

Question: How do I sign up if I don't have email/internet?

Answer: For people who do not have email/internet you can call the Health District at (740)368-1700. Any of our staff members can complete the form for you, but you will have to complete additional paperwork during your clinic appointment.

Question: I received an email, but it wants me to create a login? Is this a legitimate email? I received an email that says I have a secure email?

Answer: To protect your privacy, we send emails securely through zix. They will come from Adam Howard (ahoward@delawarehealth.org). To receive the message, you can click the link in the email. If you do not want to click on the link in the email, you can create a zix account on our website by going to the [COVID-19 page](#) and clicking “*click here to submit a secure message*” or going to <https://delawarehealth.secureemailportal.com/s/e>

Question: Can I share the appointment link with my family member?

Answer: Please do not share this link with anyone, as it will only slow down the process of approval and could delay immunization clinics.

Question: How can my spouse/child/parent and I get the vaccine together?

Answer: With the limited vaccine available, every person must make their own appointment. If two appointments are not available together, we cannot make exceptions and allow groups to be vaccinated together.

Question: I chose a date, but the time says “none available”?

Answer: If the time slot says “none available” it means we do not have any available vaccine on this day. If you submit the form with “none available” your form will be denied because no vaccine is available.

Question: Why are you asking for my insurance information?

Answer: While the vaccine itself is free, health insurance pays for the administration of the vaccine. DPHD will bill your health insurance for the administration of the vaccine.

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Question: There are no appointments available.

Answer: If the form states no appointments are available on a specific day, this means the day is full. We continually monitor this and open more appointments when we can and add future dates. If no appointments are available, you should try again later. If you need a second dose and you cannot schedule in the window of time, call DPHD at (740) 368-1700 and we will make special arrangements.

Question: I scheduled an appointment but have not heard back?

Answer: First-dose appointments are approved at least 24 hours prior to the clinic. We try to approve more, but cannot guarantee beyond the 24 hours. As long as you chose a date and time, it is held until you get an approval/denial email. Approved or denied, you will receive an email. If denied, it will specifically state why (e.g. if you signed up for tier 1A, but you are not actually in tier 1A). Please note these emails come from "No Reply". Sometimes they are moved to your spam/junk folder, so please check there, too.

Second doses only: A confirmation email regarding your second dose will be sent to you the day you receive your first dose. Remember to check your spam/junk folder.

Question: Where is my appointment? It just said west [east, south, southwest] Delaware County?

Answer: The exact location and appointment card are sent once the appointment is approved. Appointments are approved at least 24 hours prior to the clinic. We try to approve more, but cannot guarantee beyond the 24 hours. As long as you chose a date and time, it is held until you get an approval/denial email. Approved or denied, you will receive an email. If denied it will specifically state why (e.g. if you signed up for tier 1A, but you are not actually in tier 1A). Clinic locations are kept confidential. We also ask that you keep the locations of the clinics private. The efficiency, safety, and security of everyone during the clinics is of the utmost importance and the locations being widely known could jeopardize this.

Question: How do I cancel my appointment?

Answer: Within your confirmation email contains a link to either change your vaccination date/time or cancel your appointment. **DO NOT DELETE THIS CONFIRMATION EMAIL.** If you delete this email, you will not be able to reschedule or self cancel.

Question: How many shots of COVID-19 vaccine will be needed?

Answer: The two authorized and recommended vaccines to prevent COVID-19 in the United States both need two shots to be effective.

Question: How do I sign up for my second dose?

Answer: Our observers will schedule your second appointment directly after you receive your first dose. A confirmation email regarding your second dose will be sent to you the day you receive your first dose. Remember to check your spam/junk folder.

Question: How do I volunteer to help during the vaccination clinics?

Answer: We are asking volunteers to sign up through the Medical Reserve Corp as it provides additional liability protections: <https://www.ohioresponds.odh.ohio.gov/>. Please select Delaware County when you register.

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GENERAL VACCINE QUESTIONS

Question: Does my second dose of Moderna have to be on day 28?

Answer: No. Although CDC recommends you receive the second dose of Moderna at least 28 days after the first dose, there is no maximum interval between the first and second dose. [Per the CDC, vaccine recipients can receive vaccine past the 6 weeks without needing to repeat the dose.](#) This is standard with all vaccines.

Question: If I'm fully vaccinated, will I have to quarantine if I come in contact with a COVID-19 case?

Answer: No, however the Health District first needs to verify an individual's vaccination record before advising them not to quarantine. If a fully vaccinated person becomes infected with COVID-19, then they would be required to isolate.

Question: If I am currently infected with COVID-19 or am under quarantine because I was exposed to COVID-19, should I still get the COVID-19 vaccine?

Answer: You must defer vaccination until you have cleared your isolation or quarantine period.

Question: If I have already had COVID-19 and recovered do I still need to get vaccinated with a COVID-19 vaccine?

Answer: Yes, you should still get the vaccine. At this time, we do not know how long someone is protected from getting sick again after recovering from COVID-19. Due to the severe health risks associated with COVID-19, and because re-infection with is possible, the vaccine is advised to even if persons have had COVID-19. The immunity someone gains from having an infection varies from person to person. Both natural immunity and vaccine-induced immunity are important aspects of COVID-19 that experts are learning more about. The CDC will keep the public informed as new evidence becomes available.

Question: If I have gotten another vaccine recently should I still get the COVID-19 vaccine?

Answer: You should wait 14 days after getting another vaccine before getting your COVID-19 vaccine. You should not get another vaccine until 14-days after your COVID-19 vaccine.

Question: If my first dose was the Pfizer vaccine, can my second dose be Moderna (or vice versa)?

Answer: No. The vaccines are not interchangeable.

Question: Can the vaccine give me COVID-19?

Answer: No. It is not possible for the vaccine to give you COVID-19. Both the Pfizer and Moderna vaccines are mRNA vaccines. These type of vaccines contain NO virus. They teach your body to make a harmless protein and your body builds an immune response based on this protein that will protect you from future infection. If someone gets COVID-19 after vaccination it means they were exposed shortly before or shortly after the vaccination (when their body is still building immunity).

Question: What are the side effects?

Answer: Typical side effects include local pain, swelling, and redness as well as general chills, fever tiredness, and headache. These are typical signs of your body mounting an immune response. Most side effects occur within 2 days and resolve within a few days.

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Question: Am I immediately protected after I get the vaccine?

Answer: No. After vaccination it takes 1-2 weeks for your body to build an immune response. For the published 94-95% effectiveness, it will take 1-2 weeks after your second dose.

Question: How much protection do I have after the first dose?

Answer: It is currently unknown how much protection and how long the protection may last after the first dose.

Question: Do I have to wear a mask after I'm vaccinated (can I be around other people after I'm vaccinated)?

Answer: Currently, we know the vaccine protects against symptomatic infection. We do not know if it protects against asymptomatic infection nor if a person can transmit the virus after vaccination. For those reasons, it's important to still practice social distancing, wearing masks, and practicing good hygiene until a majority of the population is vaccinated.

Question: If I previously received passive antibody therapy should I get the COVID-19 vaccine?

Answer: According to the CDC: "Currently, there are no data on the safety and efficacy of mRNA COVID-19 vaccines in persons who received monoclonal antibodies or convalescent plasma as part of COVID-19 treatment. Based on the estimated half-life of such therapies as well as evidence suggesting that reinfection is uncommon in the 90 days after initial infection, vaccination should be deferred for at least 90 days, as a precautionary measure until additional information becomes available, to avoid potential interference of the antibody therapy with vaccine-induced immune responses. This recommendation applies to persons who receive passive antibody therapy before receiving any vaccine doses as well as those who receive passive antibody therapy after the first dose but before the second dose, in which case the second dose should be deferred for at least 90 days following receipt of the antibody therapy. For persons receiving antibody therapies not specific to COVID-19 treatment (e.g., intravenous immunoglobulin, RhoGAM), administration of mRNA COVID-19 vaccines either simultaneously with or at any interval before or after receipt of an antibody-containing product is unlikely to substantially impair development of a protective antibody response. Thus, there is no recommended minimum interval between other antibody therapies (i.e., those that are not specific to COVID-19 treatment) and mRNA COVID-19 vaccination." Click here for more info:

<https://www.cdc.gov/vaccines/covid-19/info-by-product/clinical-considerations.html>

Question: Should pregnant/breastfeeding women get the vaccine?

Answer: The CDC Advisory Committee on Immunization Practices (ACIP) has stated that people who are pregnant may choose to be vaccinated. The American College of Obstetricians and Gynecologists' (ACOG) Immunization, Infectious Disease, and Public Health Preparedness Expert Work Group prepared a thorough outline related to COVID-19 vaccines for pregnant and breastfeeding women. ACOG recommends that COVID-19 vaccines should not be withheld from pregnant individuals who meet criteria for vaccination based on ACIP priority groups. The two vaccines currently available under emergency use authorization (EUA), Moderna and Pfizer-BioNTech, have not been tested in pregnant women. Therefore, there is no safety data specific to use in pregnancy. There is also no data on the safety of COVID-19 vaccines in lactating women or on the effects of mRNA vaccines on the breastfed infant or on milk production/excretion. The mRNA vaccines are not thought to be a risk to the breastfeeding infant. The CDC states that people who are breastfeeding and are part of a group recommended to receive a COVID-19 vaccine, such as healthcare personnel, may choose to be vaccinated. Pregnant or breastfeeding mothers should check with their doctors about any concerns.