



# Delaware General Health District

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DelawareHealth.org



Shelia Hiddleson, RN, MS  
Health Commissioner

May 3, 2020

Dear Retail Establishments that had to cease operation during the Stay at Home Order:

We have received and continue to receive many questions regarding the Director's Stay Safe Order (May 1, 2020) and how it may relate to the retail establishments.

*Section #12 of the Director's Order Retail. "Retail establishments and facilities that were ordered to cease all activities pursuant to the April 2, 2020, Amended Director of Health Order that ordered all persons in the State to stay home unless engaged in essential work or activity, shall stay closed until May 12, 2020. Effective at 12:01 a.m. on May 12, 2020, the closed retail establishments and facilities may reopen, subject to the Sector Specific COVID-19 Information and Checklist for Businesses/Employers set forth in Section 21 of this Order. Currently closed retail establishments and facilities, that will restrict their operations to curbside pickup, delivery or appointment-only (limited to 10 customers at any one time) may reopen effective May 1 at 11:59p.m."*

**Below are some important areas to reference regarding the Stay Safe Ohio Order (May 1, 2020). Please read the Stay Safe Ohio Order to ensure you are able to comply with all applicable sections.**

**Section #8 of the Director's Order contains the requirements regarding Facial Coverings.**

- Businesses must require all employees to wear facial coverings except for one of the following reasons,
- Facial coverings are not required if not advisable for health reasons. The business must provide written documentation upon request why an employee is not wearing a facial covering.

**Section #20 of the Director's Order contains General COVID-19 Information.**

- Employees stay home until they are fever free (without medication), symptom free and at least 7 days since symptoms began for 72 hours.
- Frequently perform enhanced environmental cleaning of commonly touched surfaces.

**Section #21b of the Director's Order contains Sector Specific Information.**

- Ensure 6 feet spacing between employees and customers.
- Specify hours for at-risk populations.
- Employees must perform daily symptom checks.
- Clean high-touch items after each use.
- Immediately isolate and seek medical care for any individual who develops symptoms at work.

If you have any questions or concerns, please do not hesitate to contact (740) 203-2058 or at [dkent@delawarehealth.org](mailto:dkent@delawarehealth.org).

Please Stay Healthy,

Dustin A. Kent, MPH, RS  
Residential Services Manager

Community Health • Environmental Health • Personal Health  
Birth & Death Records • Women, Infant & Children (WIC)